







KEY FACTS SHEET

Business nbn™

Speed - how fast is it?

n25 ¹	n50 ¹	n100 ¹	n250 ¹	n500 ¹	n1000 ¹
A	B	C	D	E	F
					
24Mbps download ²	48Mbps download ²	98Mbps download ²	245Mbps download ²	490Mbps download ²	800Mbps download ²































¹This indicates the maximum possible speed (Mbps) you can receive off-peak (5pm-9am). n50 Fixed Wireless services will be placed on Speed Tier n75.

If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (for FTTN, FTTC and FTTB connections only).

²This is the typical download speed you can expect during busy periods (10am-3pm). It is not a guaranteed minimum speed.

Not all speeds are available everywhere. Contact us to confirm eligibility at your address.

Usage - what can I do with it?

n25	n50	n100	n250	n500 & n1000
1 - 2 People at the same time	3 - 4 People at the same time	5 People at the same time	5-15 People at the same time	15+ People at the same time
				
<ul style="list-style-type: none">  Emails  Video calls  HD Video  Remote PC  Remote server 	<ul style="list-style-type: none">  Emails  Video calls  720p Video  Remote PC  Remote server 	<ul style="list-style-type: none">  Emails  Video calls  1080p Video  Remote PC  Remote server 	<ul style="list-style-type: none">  Emails  Video calls  4K Video  Remote PC  Remote server 	<ul style="list-style-type: none">  Emails  Video calls  4K & 8K Video  Remote PC  Remote server

Legend:  = Not recommended |  = May experience limited performance |  = Should work fine

Additional Notes

Technical Limitations

Your NBN Service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-office setup and wiring. Talk to Telair about what you can do to improve performance. For example, elevating your router above the ground may improve your speed as electrical objects may act as a damper.

Medical Alarms/Security

Before entering into a consumer contract, you should find out if any medical or security alarm services are not compatible with an NBN service and you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.

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Key Facts Sheet: nbn™ Business Internet - Last updated 15th November 2023

KEY FACTS SHEET

nbn™ Services (off-net)

Speed - how fast is it?

T-Starter (off-net)	T-Jet Boost (off-net)	T-Sonic Boost (off-net) ³
<p>A</p>  <p>nbn™ Speed Tier 25¹ 21 Mbps download²</p>	<p>B</p>  <p>nbn™ Speed Tier 50¹ 45 Mbps download²</p>	<p>C</p>  <p>nbn™ Speed Tier 100¹ 91 Mbps download²</p>




¹This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm-7pm)

²This is the typical download speed you can expect during busy periods (7pm-11pm). It is not a guaranteed minimum speed.



If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (for FTTN, FTTC and FTTB connections only).

³Sonic Boost is not available on FTTN.

Usage - what can I do with it?

T-Starter	T-Jet Boost	T-Sonic Boost
<p>2 - 3 People at the same time</p>  <ul style="list-style-type: none"> ✓ Emails + Browsing ✗ Online Gaming ✗ HD Video Streaming 	<p>3 - 4 People at the same time</p>  <ul style="list-style-type: none"> ✓ Emails + Browsing ✓ Online Gaming ✗ HD Video Streaming 	<p>5 People at the same time</p>  <ul style="list-style-type: none"> ✓ Emails + Browsing ✓ Online Gaming ✓ Ultra HD/4K Videos

Additional Notes

<p> Technical Limitations</p> <p>Your NBN Service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-office setup and wiring. Talk to Telair about what you can do to improve performance. For example, elevating your router above the ground may improve your speed as electrical objects may act as a damper.</p>	<p> Medical Alarms/Security</p> <p>Before entering into a consumer contract, you should find out if any medical or security alarm services are not compatible with an NBN service and you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.</p>
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